

GRANT PETERS

MILWAUKEE, WI | ME@GRANTPETERS.NET | (414) 426-7946 | LINKEDIN.COM/IN/GRANTPETERSLN

Data Engineer/Data Analyst/Data Automation

Reliable Data and Automation Expert.

Data & Visualization Analyst proficient in creating data models, automating systems data, managing development cycles, and transforming stakeholder requirements into actionable insights through PowerBI dashboards.

Skilled Data Centric Leader well known for experience curating and creating insights with sales, financial, audit, and cybersecurity datasets.

SKILLS

Analytics Tools: PowerBI, Alteryx, Databricks, SAP S/4, Splunk, Palantir Foundry, SQL Server, Tableau

Automation Tools: UI Path, Power Automate, Terraform

Languages: DAX, SQL, PySpark, Python, YAML, C#, JSON

Systems: Dynamics365, Microsoft Entra, Microsoft Azure, Workday, ServiceNow, Marketo, Outreach, Navision, IBM Openpages

Data Skills: Data Model Creation, Data Storytelling, Data Engineering, Data Accuracy, Data Warehousing

WORK EXPERIENCE

DATA & VISUALIZATION ANALYST, SOFTWAREONE; MILWAUKEE, WI – JUN 2024 - MAR 2025

Data Engineer and Analyst within Revenue Operations team responsible for creating and managing Databricks Sales datasets, to create powerful and advanced Power BI dashboards that drive data-driven sales strategies and decision-making.

- Led the design and implementation of a unified data model in Databricks, integrating data from Dynamics365, Navision, Excel, Outreach, and Marketo to enable high-quality sales analytics and advanced Power BI visualizations for strategic insights.
- Implemented a standardized “Bronze, Silver, Gold” schema methodology in Databricks, enhancing dataset usability, streamlining future development and maintenance, and improving overall efficiency for the Revenue Operations team.
- Developed 13 dashboards for the Revenue Operations Dashboard Portfolio, focusing on key business Sales KPIs such as: Forecasting, Team Performance, Book of Business, Pipeline Generation, Account Intelligence, Sales Leaderboards, Finance Data Quality, and Account Manager Insights.
- Architected and implemented a new “common semantic” model approach in PowerBI, instead of individual models that powered multiple dashboards (thin reports), allowing for 60% load time reduction in measure calculations and data load across PowerBI dashboards.
- Interviewed each sales team to understand current manual data processes and automated the process utilizing Databricks PySpark notebooks and Power Automate data flows, increasing data accuracy and helping reduce manual sales team efforts by over 2000 hours a year.
- Partnered with the Revenue Intelligence director to implement an Asana-based sprint cycle, ensuring prioritized, accurate, and thoroughly tested updates to Databricks datasets and Power BI dashboards for Sales users.
- Orchestrated the development and implementation of a centralized repository on Confluence for comprehensive documentation of data schemas, access matrices, datasets, templates, and standard operating procedures specifically for Databricks and PowerBI.

ANALYST - SR PROFESSIONAL II, FISERV; BROOKFIELD, WI – JUN 2023- JUN 2024

Data Analyst within the audit team responsible for creating and automating audits using client datasets, in order to improve test step accuracy and audit efficiency for the yearly audit plan. Built data tie-ins to datasources, in order to create continuous monitoring dashboards of both finance and cybersecurity audits.

- Served as Lead auditor for all external federal audits, utilizing multiple data analytics tools to determine the validity of internal Information Technology metrics being presented to the federal regulators.
- Developed a PowerBI report enabling audit directors and risk officers to identify and track Issues identified within an Audit, leading to the resolution of 25% of Audit Issues.
- Designed and introduced multiple bots utilizing UI Path Studio X to automate the extraction of data from systems lacking API connectivity, resulting in saving 50 hours per month.
- Led interviewing, selection and onboarding process for new analytics manager, ensuring the acquisition of top talent and seamless integration to the team.

PROGRAM ANALYST, FISERV; BROOKFIELD, WI – JUN 2021- JUN 2023

Sole Data Analytics and Automation Auditor, responsible for leveraging analytics to engage audit teams in adopting analytics within their audit testing processes. Onboarded new analytics tools and supported both Finance and Cyber audits by generating insights from business datasets.

- Collaborated with enterprise business unit leaders and internal audit leaders to identify top risks and obtain access to crucial internal enterprise datasets to develop analytics reports on key audit KPIs in the Finance and Cyber audit teams.
- Conducted analysis using Alteryx and visualized results using Power BI reports, providing auditors with full population testing to enhance the accuracy of their audit testing.
- Designed and led Alteryx 101 training sessions within the Cyber audit team, resulting in a 100% passing rate for auditors who took the certification exam.
- Implemented analytic software tools Alteryx, Power BI, Power Automate, SQL Server, and Palantir Foundry to automate analytics functions and repeatable tasks.

SITE RELIABILITY ENGINEER, CONCURRENCY INC.; BROOKFIELD, WI – AUG 2020- JUN 2021

Led the initiative to establish Concurrency as a certified Microsoft Cloud Service Provider by implementing frameworks and SOPs, optimizing Azure environment onboarding, and reducing client Azure costs by 25% through Power BI and ServiceNow integration.

- Established framework to pass Microsoft's Cloud Service Provider certification, for Concurrency to act as a Cloud Service Provider and be listed on Microsoft's customer website as a certified Cloud Service Provider.
- Build the first standard operating procedures in the Digital Operations department, which provided framework for the onboarding of client's Azure environments and processes needed to be followed when acting as a Cloud Service Provider for the client.
- Facilitated the department leader with over \$500,000 of customer contracts, while also assisting each client in both an engineer and project manager capacity.

EDUCATION

B.S. MANAGEMENT INFORMATION SYSTEMS - UNIVERSITY OF WISCONSIN - MILWAUKEE

CERTIFICATES & COURSES

Microsoft Certified: Azure Fundamentals

Microsoft Certified: Azure Data Fundamentals

Alteryx Designer Core Certification

UiPath Academy RPA Citizen Developer Foundation

Storytelling with Data Workshop